

Career Cluster Guide

2008-2009

Four Steps to Career Success

About the Human Services Career Cluster

Careers in the Human Services Career Cluster encompass planning, managing, and providing human services including social and related community services. Cluster programs prepare individuals for employment in career pathways that relate to families and human needs.

GET STARTED TODAY!

1

Assess Yourself

Identify your strengths. Then compare them with job expectations in favorite fields.

2

Check the Labor Market

See how a specific occupation fares in Tennessee. Turn to pages 4 and 5.

3

Find Schools and Educational

Programs

Find information on education, training, financial aid, and licensing. See pages 6-11. 4

Find Employers and Job Openings

Check out the Web sites below or visit your local career centers to find out about opportunities in Tennessee.

Free Online Resources to Explore Careers

Tennessee Career Information Delivery System (TCIDS): http://tcids.tbr.edu/ KUDER Tennessee College and Career Planning System prepared by edamerica:

http://www.planningyourdreams.org/

Tennessee Department of Labor and Workforce Development:

Education, wages, jobs and more: http://www.sourcetn.org

Youth pages: http://state.tn.us/labor-wfd/youth

Career Center locations: http://www.state.tn.us/labor-wfd/cc/

Tennessee Department of Education, Career and Technical Education: http://www.tennessee.gov/education/cte/Online Tennessee Board of Regents ROCC Virtual Career Center: http://careers.rodp.org/College for TN, powered by xap: http://www.collegefortn.org/

SECONDARY PROGRAMS OF STUDY*	Specific Occupations
Consumer Services	Tailors, Dressmakers, and Custom Sewers
Counseling and Mental Health Services	 Clinical, Counseling, and School Psychologists Counselors, All Others Educational, Vocational, and School Counselors Industrial-Organizational Psychologists Marriage and Family Therapists Mental Health Counselors Psychologists, All Others Rehabilitation Counselors Sociologists Substance Abuse and Behavioral Disorder Counselors
Family and Community Services	 Arbitrators, Mediators, and Conciliators Child, Family, and School Social Workers Clergy Directors, Religious Activities and Education Medical and Public Health Social Workers Mental Health and Substance Abuse Social Workers Probation Officers and Correctional Treatment Specialists Residential Advisors Social and Community Service Managers Social and Human Service Assistants Social Workers, All Others
Early Childhood Development and Services	• Child Care Workers
Personal Care Services	 Barbers Embalmers Funeral Attendants Funeral Directors Hairdressers, Hairstylists, and Cosmetologists Manicurists and Pedicurists Personal and Home Care Aides Shampooers Skin Care Specialists

Tennessee Programs of Study *http://pathways.tbr.edu

Human Services Jobs in Tennessee

Title	Basic Description	Projected Total 2014 Employment	
Source: See footnote #2.	Source: See footnote #2.	Source: See footnote #1.	
Child, Family, and School Social Workers	Provide social services and assistance to children and their families. May assist single parents, arrange adoptions, and find foster homes for abandoned or abused children.	6,800	
Clergy	Conduct religious worship and perform other spiritual functions associated with beliefs and practices of religious faith. Provide spiritual and moral guidance to members.	11,200	
Clinical, Counseling, and School Psychologists	Diagnose and treat mental disorders, learning disabilities and cognitive, behavioral, and emotional problems using individual, child, family, and group therapies. May design and implement behavior modification programs.	2,210	
Directors, Religious Activities and Education	Direct activities of church school programs to meet students' denominational religious needs and provide counseling and guidance relative to various social problems.	5,800	
Educational, Vocational, and School Counselors	Counsel individuals and provide group educational and vocational guidance services.	5,250	
Embalmers	Prepare bodies for interment in conformity with legal requirements.	150	
Funeral Directors	Perform various tasks to arrange, coordinate, and direct funeral services.	1,060	
Industrial-Organizational Psychologists	Apply principles of psychology to personnel, administration, management, sales, and marketing problems with an eye toward improving worker productivity.	110	
Marriage and Family Therapists	Diagnose and treat mental and emotional disorders, whether cognitive, affective, or behavioral, within the context of marriage and family systems.	240	
Mental Health Counselors	Counsel individuals and groups to promote optimum mental health. This may include addictions and substance abuse; family, parenting, and marital problems; and suicide and stress management.	2,360	
Probation Officers and Correctional Treatment Specialists	Provide social services to law offenders in custody, on probation, or on parole. Help create a rehabilitation plan, including conditional release, education and employment stipulations.	2,490	
Rehabilitation Counselors	Help individuals maximize independence and employability in the face of personal, social, and vocational difficulties resulting from birth defects, illness, disease, or accidents.	3,070	
Substance Abuse and Behavioral Disorder Counselors	Counsel and advise individuals with alcohol, tobacco, drug, gambling and eating disorders. May counsel individuals, families, or groups or engage in prevention programs.	1,010	

^{1.} Estimated wage and employment data are from the Tennessee Department of Labor and Workforce Development, Employment Security Research and Statistics Division (www.sourcetn.org).

^{2.} Job titles and common descriptions are from the Bureau of Labor Statistics, U.S. Department of Labor, Standard Occupational Classification System (http://www.bls.gov/soc).

High Skill - High Wage - In Demand

Projected Number of New Jobs, 2004-2014	Annual Median Wage	Most Common Education/Training	Suggested Programs of Study	High Skill	High Wage	In Demand
Source: See	footnote #1.	Source: See footnote #1.	See footnote #3.	Source: See footr		note #1.
1,150	\$33,252	Bachelor's Degree	Social Work	•	•	•
2,920	\$40,657	First professional degree	Divinity/Ministry (B.D., M.Div.); Theological and Ministerial Studies, Other; Theological Studies and Religious Vocations, Other; Theology/Theological Studies	•	•	•
430	\$50,411	Doctoral Degree	Clinical Psychology; Counseling Psychology; Developmental and Child Psychology; Educational Psychology; Psychology, General; School Psychology	•	•	
1,760	\$52,758	Bachelor's Degree	Bible/Biblical Studies; Missions/Missionary Studies and Misology; Religious Education	•	•	
650	\$41,212	Master's Degree	Counselor Education/Counseling and Guidance Services	•	•	•
20	\$38,886	Postsecondary career/technical education	Funeral Services and Mortuary Science	•	•	•
30	\$32,447	Associate Degree	Funeral Services and Mortuary Science	•	•	•
30	\$69,814	Master's Degree	Industrial And Organizational Psychology; Psychology, General	•	•	
50	\$28,836	Master's Degree	Social Work	•		•
430	\$27,074	Master's Degree	Alcohol/Drug Abuse Counseling	•		•
420	\$31,499	Bachelor's Degree	Social Work	•		•
690	\$19,333	Master's Degree	Vocational Rehabilitation Counseling	•		•
240	\$30,692	Master's Degree	Alcohol/Drug Abuse Counseling	•		•

^{3.} The suggested programs of study are postsecondary programs.

For updated career information go to http://www.sourcetn.org.

OF STUDY TENNESSEE TECHNOLOGY CENTERS, COLLEGES & UNIVERSITIES HUMAN SERVICES MAJORS	Austin Peay State University www.apsu.edu	Chattanooga State Technical Community College www.chattanoogastate.edu	Cleveland State Community College www.clsoc.oc.tn.us	Columbia State Community College www.columbiastate.edu	Dyersburg State Community College www.dscc.cc.tn.us	East Tennessee State University www.etsu.edu	Jackson State Community College www.jscc.cc.tn.us	Middle Tennessee State University www.mtsu.edu	Motlow State Community College www.mscc.cc.tn.us	Nashville State Community College www.nsoc.edu	
Alcohol/Drug Abuse Counseling											
Child Care and Guidance Workers and Managers, General											
Child Growth, Care and Development Studies		A	A	A	C, A	В	A		C, A	C, A	
Clinical Psychology						D					
Consumer Economics and Science											
Cosmetic Services, General											
Counseling Psychology											
Counselor Education Counseling and Guidance Services	М					M		M			
Educational Psychology											
Family Life and Relations Studies											
Family Resource Management Studies								В			
Individual and Family Development Studies, General							С				
Industrial and Organizational Psychology								В			
Psychology, General	B, M					B, M		B, M			
Religion/Religious Studies											
School Psychology											
Sign Language Interpretation and Translation										A	
Social Sciences and History, Other											
Social Work	В					B, M		В			
Sociology	В					B, M		B, M			
Urban Affairs/Studies											

C = Postsecondary Awards/Certificates/Diplomas

A = Associate Degree

B = Bachelor's Degree

M = Master's Degree

E = Education Specialist

D = Doctoral Degree

This chart was based upon the best available information and is intended only to serve as a general guide for educational opportunities. Department names for programs vary among schools. Refer to related cluster booklets for other possible programs. Community Colleges (www.tbr.state.tn.us/campuses.htm) offer University Parallel Programs, which may also offer opportunities for study in this field. Contact the schools' academic departments or your school advisor for current programs and degrees: www.tbr.state.tn.us/campuses.htm and http://www.tennessee.edu/.

For financial aid information, go to the Tennessee Student Assistance Corporation, http://Tennessee.gov/tsac/about_us.htm, or The Source, www.sourcetn.org (Services for Individuals, Education Services, Financial Aid).

Northeast State Technical Community College www.nstcc.cc.tn.us	Pellissippi State Technical Community College www.pstcc.cc.tn.us	Roane State Community College www.rscc.cc.tn.us	Southwest Tennessee Community College www.southwest.tn.edu/	Tennessee Technology Center at Chattanooga www.chattanoogastate.edu	Tennessee Technology Center at Crossville www.crossville.tec.tn.us/	Tennessee Technology Center at Dickson www.dickson.tec.tn.us/	Tennessee Technology Center at Elizabethton www.elizabethton.tec.tn.us/	Tennessee Technology Center at Harriman www.harriman.tec.tn.us/	Tennessee Technology Center at Hohenwald www.hohenwald.tec.tn.us/	Tennessee Technology Center at Jackson www.jackson.tec.tn.us/	Tennessee Technology Center at Knoxville www.knoxville.tec.tn.us/	Tennessee Technology Center at Livingston www.livingston.tec.tn.us/	Tennessee Technology Center at Memphis www.memphis.tec.tn.us/	Tennessee Technology Center at Nashville www.nashville.tec.tn.us/
			С											
					С				С					С
C, A	A	A	C, A											
				С		С	С	С	С	С	С	С	С	С
			С											

PROGRAMS OF STUDY TENNESSEE TECHNOLOGY CENTERS, COLLEGES & UNIVERSITIES HUMAN SERVICES MAJORS	Tennessee Technology Center at Oneida/Huntsville www.huntsville.tec.tn.us/	Tennessee Technology Center at Paris www.paris.tec.tn.us/	Tennessee State University www.tnstate.edu	Tennessee Technological University www.tntech.edu	The University of Memphis www.memphis.edu	University of Tennessee at Chattanooga www.utc.edu	University of Tennessee at Knoxville www.utk.edu	University of Tennessee at Martin www.utm.edu	Volunteer State Community College www.vscc.cc.tn.us	Walters State Community College www.wscc.cc.tn.us
Alcohol/Drug Abuse Counseling										
Child Care and Guidance Workers and Managers, General	С	С								
Child Growth, Care and Development Studies									A	A
Clinical Psychology										
Consumer Economics and Science					М		B, M, S			
Cosmetic Services, General	С	С								
Counseling Psychology					D					
Counselor Education Counseling and Guidance Services			М	M, E	M, D	М		М		
Educational Psychology					M, D		M, D			
Family Life and Relations Studies							В			
Family Resource Management Studies			В							
Individual and Family Development Studies, General	С						М			
Industrial and Organizational Psychology							D			
Psychology, General			B, M, D	В	B, M, D	B,M	B, M, D	В		
Religion/Religious Studies							В			
School Psychology			E		M					
Sign Language Interpretation and Translation										
Social Sciences and History, Other						В				
Social Work			В		В	В	B, M, D, S	В		
Sociology			В	В	В, М		B, M, D	В		
Urban Affairs/Studies			В							
C = Postsecondary Awards/ B = Bachelor's Degree D = Doctoral Degree Certificates/Diplomas M = Master's Degree S = Special Postbaccalaureate A = Associate Degree E = Education Specialist										

This chart was based upon the best available information and is intended only to serve as a general guide for educational opportunities. Department names for programs vary among schools. Refer to related cluster booklets for other possible programs. Community Colleges (www.tbr.state.tn.us/campuses.htm) offer University Parallel Programs, which may also offer opportunities for study in this field. Contact the schools' academic departments or your school advisor for current programs and degrees: www.tbr.state.tn.us/campuses.htm and http://www.tennessee.edu/.

For financial aid information, go to the Tennessee Student Assistance Corporation, http://Tennessee.gov/tsac/about_us.htm, or The Source, www.sourcetn.org (Services for Individuals, Education Services, Financial Aid).

Tennessee Licensed Occupations

Job Titles

Contacts

Clinical, Counseling, and School Psychologists Education Administration



Department of Education Andrew Johnson Tower, 4th Floor 710 James Robertson Pkwy. Nashville, TN 37243 (615) 532-4885

Marriage and Family Therapists Clinical Pastoral Therapist



Board of Licensed Professional Counselors, Marital and Family Therapists, and Clinical Pastoral Therapists Department of Health 227 French Landing, Suite 300 Nashville, TN 37243 (615) 532-3202

Clinical, Counseling, and School Psychologists; Industrial-Organizational Psychologists; Psychologists, All Others Licensed Psychologist, Psychological Examiner



Board of Examiners in Psychology Division of Health Related Boards Department of Health 227 French Landing, Suite 300 Nashville, TN 37243 (615) 532-3202

Clinical, Counseling, and School Psychologists; Industrial-Organizational Psychologists; Psychologists, All Others Marital and Family Therapist, Professional Counselor (Mental Health)

Marriage and Family Therapists
Marital and Family Therapist

Educational, Vocational, and School Counselors Professional Counselor



Board of Licensed Professional Counselors & Family Therapists Division of Health Related Boards Department of Health 227 French Landing, Suite 300 Nashville, TN 37243 (615) 532-3202

For more information on licensing requirements, go to the Tennessee Department of Commerce and Insurance, http://www.tennessee.gov/commerce/, the Tennessee Department of Education, http://www.tennessee.gov/education/lic/, and the Tennessee Department of Health, http://health.state.tn.us.

Tennessee Licensed Occupations

Job Titles

Contacts

Marriage and Family Therapists; Mental Health Counselors; Rehabilitation Counselors; Substance Abuse and Behavioral Disorder Counselors; Counselors, All Others Alcohol and Drug Abuse Counselor



Board of Alcohol and Drug Abuse Counselors Division of Health Related Boards Department of Health 227 French Landing, Suite 300 Nashville, TN 37243 (615) 532-3202

Child, Family, and School Social Workers;
Marriage and Family Therapists; Mental Health
Counselors; Probation Officers and Correctional
Treatment Specialists; Rehabilitation
Counselors; Substance Abuse and Behavioral
Disorder Counselors; Counselors, All Others;
Social Workers, All Others
Certified Master Social Worker, Licensed Clinical
Social Worker



Board of Social Workers Division of Health Related Boards Department of Health 227 French Landing, Suite 300 Nashville, TN 37243 (615) 532-3202

Marriage and Family Therapists; Mental Health Counselors; Rehabilitation Counselors; Substance Abuse and Behavioral Disorder Counselors; Counselors, All Others Employee Assistance Professional



Board of Employee Assistance Professionals Department of Labor & Workforce Development 220 French Landing Drive Nashville, TN 37243 (615) 532-2859

Funeral Directors
Funeral Director

Embalmers Embalmer



Board of Funeral Directors & Embalmers Division of Regulatory Boards Department of Commerce and Insurance Davy Crockett Tower, 2nd Floor 500 James Robertson Pkwy. Nashville, TN 37243 (615) 741-5062

For more information on licensing requirements, go to the Tennessee Department of Commerce and Insurance, http://www.tennesse.gov/commerce/, the Tennessee Department of Education, http://www.tennessee.gov/education/lic/, and the Tennessee Department of Health, http://health.state.tn.us.

Tennessee Licensed Occupations

Job Titles

Contacts

Barbers

Barber Instructor, Barber Instructor Assistant, Barber Technician, Master Barber



Barber Examiners Board
Division of Regulatory Boards
Department of Commerce and Insurance
Davy Crockett Tower, 1st Floor
500 James Robertson Pkwy.
Nashville, TN 37243
(615) 741-2294

Hairdressers, Hairstylists, and Cosmetologists; Skin Care Specialists Cosmetologist, Natural Hair Stylist

Manicurists and Pedicurists

Manicurist



Board of Cosmetology
Division of Regulatory Boards
Department of Commerce and Insurance
Davy Crockett Tower, 1st Floor
500 James Robertson Pkwy.
Nashville, TN 37243
(615) 741-2515

Hairdressers, Hairstylists, and Cosmetologists; Skin Care Specialists Electrologist



Board of Electrolysis Examiners Division of Health Related Boards Department of Health 227 French Landing, Suite 300 Nashville, TN 37243 (615) 532-3202

For more information on licensing requirements, go to the Tennessee Department of Commerce and Insurance, http://www.tennessee.gov/commerce/, the Tennessee Department of Education, http://www.tennessee.gov/education/lic/, and the Tennessee Department of Health, http://health.state.tn.us.



Tennessee Career Information Delivery System (TCIDS): http://tcids.tbr.edu/ The Source: http://www.sourcetn.org

Notice

The Tennessee Career Cluster Guides and accompanying Planning Guide are publications of the Tennessee Department of Education. Information contained herein is provided as a public service. While every attempt has been made to provide accurate information, there is no guarantee of the completeness or accuracy of the information provided. There is no promise or warranty that the agencies involved will continue to provide or update information. This service may be suspended or discontinued at any time. The user assumes the responsibility of verifying any information used or relied upon





For more information on Career clusters:

http://www.tennessee.gov/education/cte

It is the Tennessee Department of Education's policy to provide an environment free of discrimination and harassment of an individual because of that person's race, color, national origin, age (over 40), sex, pregnancy, religion, creed, disability or any other category protected by state and/or federal law. If you feel your rights have been violated please contact:

Lesley D. Farmer, Esq., Director Office for Civil Rights Tennessee Department of Education 710 James Robertson Parkway, 6th Floor Nashville, TN 37243-0383 Tel. (615) 253-1550



States' Career Clusters Initiative www.careerclusters.org





